



Dear Case Management/Resource Coordinators' Supervisors

WPIC/OERP is pleased to announce that the Basic Case Management/Resource Coordination Training is now available on our website at [www.wpic.pitt.edu/oerp/cmtrain](http://www.wpic.pitt.edu/oerp/cmtrain). This web course will enable you to schedule this state-mandated training for all new intensive case managers and resource coordinators at any time that suits your staff's schedule and educational needs. The Children's Case Management/Resource Coordination Web Training is also available on [www.wpic.pitt.edu/oerp/ChildCMTrain](http://www.wpic.pitt.edu/oerp/ChildCMTrain).

Participants will need to complete the registration form, review the modules, complete the tests and program evaluation, and submit all forms to you. After you have corrected the tests, you will need to authorize the successful completion of the test by signing off on the answer sheet. Test answers can be requested by contacting Dr. Joanne Slappo at [slappojm@upmc.edu](mailto:slappojm@upmc.edu).

Once all six modules have been completed, please return the registration form, signed answer sheets, and evaluations to OERP. Upon receipt of the materials, we will send you the individual's Continuing Education Certificate. Please ensure that the address listed on the participant's registration form is your agency's address, or you will not receive the certificate of completion. If you have any questions, please contact Dr. Joanne Slappo at [slappojm@upmc.edu](mailto:slappojm@upmc.edu) or 412-802-6918. For technical questions regarding system requirements, please contact Patrick Connell at [connellp@upmc.edu](mailto:connellp@upmc.edu) or 412-802-6906.

Thank you,

*Joanne Slappo, PhD, CPRP, CRC*  
Program Coordinator  
Office of Education and Regional Programming  
Western Psychiatric Institute and Clinic

*Patrick M. Connell*  
Program Director  
Office of Education and Regional Programming  
Western Psychiatric Institute and Clinic