The 17th Annual Case Management Conference

Bridging the Gap between Behavioral Health and Physical Health

June 17-19, 2008
Seven Springs Mountain Resort
Champion, PA
Bruce S. Rabin, MD, PhD, attended medical and graduate school at the State University of New York at Buffalo. He obtained a PhD in the scientific discipline of immunology. After completing medical and graduate schooling he continued his education by doing a residency in clinical pathology, the medical specialty that studies the cells and chemicals which are present in blood and how they are affected by disease.

In 1970, he joined the faculty of the Department of Pathology and the Center for Immunology at the State University of New York at Buffalo. In 1972, Dr. Rabin joined the faculty at the University of Pittsburgh Medical School as Director of the Clinical Immunopathology Laboratory. He eventually began to focus his research interest specifically on quality of health as he recognized the importance of finding ways to contribute to maintaining the health of healthy people during the aging process.

Dr. Rabin established a major stress and immune system research program at the Brain, Behavior, and Immunity Center at the UPMC. He has studied the effect of stress on the immune system and the pathways of communication between the brain and the immune system. His laboratory has made major contributions to understanding of how the brain and the immune system interact and influence an individual’s health. He has served on government panels in a variety of capacities to help promote research in mind-body interactions. In addition, he has served as the secretary/treasurer and as the president of the Psychoneuroimmunology Research Society, which is the scientific organization for the promotion of research in mind-body medicine. Dr. Rabin is a professor of pathology and psychiatry at the University of Pittsburgh and is medical director of the UPMC Healthy Lifestyle Program.

The Healthy Lifestyle Program responds to the public’s increasing demand for health-enhancing and stress-coping behaviors that build upon existing knowledge and contribute new understandings of the effectiveness and safety of innovative approaches to wellness and disease management. Rather than only seeing patients when they are ill, the Healthy Lifestyle Program will provide a continuum of care to help keep individuals healthy.

As a result of his work to promote wellness, Dr. Rabin was recognized in 2002 by the Pittsburgh Post-Gazette as one of twelve individuals who are making a difference in health care in western Pennsylvania. He was also honored in 2003 by the Pittsburgh Business Times as a Health Care Hero. Dr. Rabin’s research efforts have yielded over 300 publications to the scientific literature and his research laboratory has trained over 40 scientists. His book, Stress, Immune Function, and Health: The Connection was published by John Wiley and Sons in February, 1999.
EDUCATIONAL OBJECTIVES

At the conclusion of the program, participants should be able to:

1. examine the methods used to coordinate and integrate mental health and physical health services
2. develop an understanding of an integrative approach to the management of mental illness and physical disorders that employs traditional as well as complementary therapies
3. identify innovative approaches to enhance the practice of case management through mental health and physical health partnerships
4. describe the latest developments in case management operations and outcomes research
5. maximize opportunities for building consumer/family and professional partnerships

TARGET AUDIENCE

- blended case managers, intensive case managers, resource coordinators, administrative case managers, supervisors, and program directors
- administrative and clinical staff from area OMHSAS offices, county mental health programs, provider agencies and state hospitals
- consumers, parents, family members and advocates
- personnel from human/health services who work with individuals with serious mental illness and emotional disturbance, including psychologists, social workers, counselors, nurses, and other mental health professionals

EXHIBITOR DISPLAYS

Selected agencies and companies will be participating in exhibit displays offering information and educational materials. Please feel free to stop and explore the booths and speak with the representatives. The displays will be available in the exhibit hall throughout the course of the conference.
# Conference Schedule

**Tuesday, June 17, 2008**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>9 a.m.</td>
<td>Registration and Exhibits</td>
</tr>
<tr>
<td>10 a.m.</td>
<td>Introduction and Welcome</td>
</tr>
<tr>
<td>10:30 a.m.</td>
<td>Workshop Sessions T1-T6</td>
</tr>
<tr>
<td>12 p.m.</td>
<td>Lunch (provided)</td>
</tr>
<tr>
<td>1:15 p.m.</td>
<td>Workshop Sessions T7-T12</td>
</tr>
<tr>
<td>2:45 p.m.</td>
<td>Break</td>
</tr>
<tr>
<td>3 p.m.</td>
<td>Workshop Sessions T3-T18</td>
</tr>
<tr>
<td>4:30 p.m.</td>
<td>Adjournment</td>
</tr>
<tr>
<td>5:30 p.m.</td>
<td>Case Management Network Supervisors Meeting</td>
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**Wednesday, June 18, 2008**

<table>
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<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>8:30 a.m.</td>
<td>Registration and Continental Breakfast</td>
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<tr>
<td>9 a.m.</td>
<td>Workshop Sessions W1-W6</td>
</tr>
<tr>
<td>10:30 a.m.</td>
<td>Break</td>
</tr>
<tr>
<td>10:45 a.m.</td>
<td>Introduction of Keynote Speaker</td>
</tr>
<tr>
<td>11 a.m.</td>
<td>Keynote Address: “Coping With Stress”</td>
</tr>
<tr>
<td>12:15 p.m.</td>
<td>Lunch (provided)</td>
</tr>
<tr>
<td>1:30 p.m.</td>
<td>Workshop Sessions W7-W12</td>
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<tr>
<td>3 p.m.</td>
<td>Break</td>
</tr>
<tr>
<td>3:15 p.m.</td>
<td>Workshop Sessions W7-W12</td>
</tr>
<tr>
<td>4:45 p.m.</td>
<td>Adjournment</td>
</tr>
<tr>
<td>7 p.m.</td>
<td>Entertainment</td>
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</tbody>
</table>

**Thursday, June 19, 2007**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>8:30 a.m.</td>
<td>Registration and Continental Breakfast</td>
</tr>
<tr>
<td>9 a.m.</td>
<td>Workshop Sessions Th1-Th6</td>
</tr>
<tr>
<td>10:30 a.m.</td>
<td>Break</td>
</tr>
<tr>
<td>10:45 a.m.</td>
<td>Workshop Sessions Th2 (cont.), Th7-Th9</td>
</tr>
<tr>
<td>12:15 p.m.</td>
<td>Prize Drawings/Adjournment</td>
</tr>
</tbody>
</table>
T4 Developing a Peer Educator Network for Older African Americans with Depression
Vanessa Mayers, MSW, University of Pittsburgh; Kyaien Conner, MSW, LSW, MPH, Program Co-coordinator, University of Pittsburgh School of Social Work; and Charlotte Brown PhD, Professor of Psychiatry and Program Principal Investigator, University of Pittsburgh School of Medicine, Pittsburgh, Pa.

This program is designed to address disparities in mental health service utilization of depressed older African Americans (AA), by enhancing depression treatment and engagement efforts. Research suggests that increased support and education about depression problems better treatment engagement and outcomes. We developed a network of AA Peer Educators to educate and provide support to depressed AA primary care patients. Peer education offers a mechanism for working with vulnerable populations who are in need, but may feel alienated from the traditional mental health system.

T5 Choose the Life You Want to Lead: Keeping all the Balls in the Air
Jeffrey Sanger MFA, BCM/ECM, Supervisor; and Alicia Reed, BA, BCM Supervisor, DBT Trainer, SRRSMI/WPIC, Pittsburgh, Pa.

Life is complicated. Everyone’s goals for life are affected by the things they HAVE to take care of. How can we help each other and ourselves to set and make progress toward realistic goals? This presentation will discuss effective assessment and treatment strategies in working with individuals with co-occurring disorders and anyone with challenging behaviors. Included will be a review of the Motivational Interviewing (MI) model and incorporating Dialectical Behavior Therapy (DBT) principles with the recovery model.

T6 Personal Empowerment Is the Bridge to a Fulfilled Life
Mike Grier, MSA, CEO, Keystone Community Mental Health Services, Harrisburg, Pa.

In a world where people feel de-valued and suppressed, opportunities arise to create meaningful lasting change. This process starts with the need for all people to be responsible and accountable. Creating personal empowerment is the first step in becoming an effective leader. We understand that leadership is less about what you do and everything about who you are. Strengthen your skills and enhance your influence in this interactive session that will teach you a new way of leading “you” to lead others.
T11
Integration of Behavioral and Physical Health Services in Health Choices and Wellness Initiatives
Ray Klabe, BA Psych, Director, Division of Policy and Managed Care; Bill Boyer, BA, Section Chief, Program Development, and Benny Varghese, MS, Section Chief, Planning, DPW/OMHSAS, Harrisburg, Pa.
Representatives from the Office of Mental Health and Substance Abuse Services will present information and discuss the integration of behavioral and physical health services in the Medicaid program. Assertive Community Treatment (ACT) services, Employment Transformation Project, Psychiatric Rehabilitation Services, Fairweather Lodge, Peer Support Service Implementation, Transformation Transfer Initiative Grant, Supported Education Project and the New Freedom Initiative will all be reviewed and discussed.

T12
Let’s Address the Physical Health Issues
Fran McDermid, MEd, CRC, CPRP, Coordinator, Fairweather Lodge, Strawberry Fields, Inc., State College, Pa.
This presentation will detail the serious physical health risks and problems often associated with mental illness, including obesity, diabetes, and heart disease. It will demonstrate how addressing these health problems can improve mental health outcomes and improve overall wellness. Strategies that professionals and families can use to address physical health issues for people with mental illness.

T13
Creative Body-based Techniques to Promote Stress Reduction and Affective Regulation
Christine Hopkins, MA, ADTR, CGP, Creative and Expressive Arts Therapist II, UPMC McKeesport Hospital - Behavioral Health Unit, McKeesport, Pa.
This goal of this program is to customize and utilize body-based techniques of stress reduction and calming for your own well-being and burnout prevention. Participants also will learn how to team with clients to design interventions for their needs. Ongoing helping relationships with clients helps improve symptom management, mood stabilization, and behavioral controls.

T14
Peer Support in PA – Partners in Progress
Ken Mahinado, BS, Director, Alyss Provenzano, BS, Coordinator, Peer Support Unit; and Tom Newman Certified Peer Specialist, Philadelphia Dauphin Clubhouse, Harrisburg, Pa.
The workshop will discuss the Dauphin Clubhouse, a place where individuals with mental illness come to rebuild their lives. Work in the Clubhouse, whether it is clerical, data input, meal preparation, or reaching out to their fellow members, provides the core healing process. Members also receive help in securing housing, advancing their education, obtaining good psychiatric and medical care, and maintaining government benefits.
WEDNESDAY, JUNE 18, 2008, 9 TO 10:30 a.m.

W1  Psychopharmacology Update
Kim Castelnovo, RPh, Behavioral Health Pharmacy Specialist, Community Care Behavioral Health, Pittsburgh, Pa.

This program provides an update on commonly prescribed psychotropic medications for adults with mental illness. The program will review the indications, adverse drug reactions, important drug interactions, dosing, and administration of these agents. In addition, family and consumer counseling regarding medication will be discussed.

W2  Taking Care of You: Tips from the Pittsburgh Steelers’ Nutritionist
Leslie Bonci, MPH, RD, LDN, CSSD, Director of Sports Nutrition, UPMC Center for Sports Medicine, Pittsburgh, Pa.

The workshop is designed to help the participant identify his or her eating habits, food choices, activity, and stress habits. Techniques to create a healthier lifestyle by simple, actionable strategies will be presented.

W3  Becoming Your Own Guru: The Benefits of Mindfulness
Alicia M. Reed, BA, SRRSMI/WPIC BCM Supervisor, DBT Trainer; and Diane Johnson, RN, BS, Neighborhood Living Project, SRRSMI/WPIC, Pittsburgh, Pa.

Stress impacts our health, productivity on the job, and our ability to achieve the goals we set. Mindfulness has been proven to help in managing our stress responses and thus decrease the occurrence of physical illness as well as the recurrence of depression. Mindfulness is not a new practice but has many uses in modern-day living today. Today we come together to begin to learn and practice the art of mindful living.

W4  Overview of the Pennsylvania Youth and Family Training Institute
Laurie Jones, VP Business Development; and Ken Nash, MD, Chief, Clinical Services, WPIC, Pittsburgh, Pa.

High Fidelity Wraparound is a team-based, collaborative process for developing and implementing individualized care plans for children ages 0-26 with behavioral health challenges, and their families. This workshop will provide an overview of high fidelity wraparound and highlight how Pennsylvania plans to implement this process through the Youth and Family Training Institute in all 67 counties over the next five years.
WS5
Balancing the Roles of Advocate, Neighbor, and Citizen
Amy Peters, MA, NCC, Senior Programs Manager, Glade Run Lutheran Services, Butler, Pa.
Many case managers experience difficulty in negotiating the various roles they inhabit within a given community. This presentation will focus on the roles of advocate, neighbor, and citizen. Boundary awareness, interpersonal effectiveness skills, and stress management are three strategies which will be examined. The remainder of the presentation will focus on recognizing what is already working and new techniques to be utilized.

WS6
Single Point of Accountability: Systemic Change in the Delivery of Case Management Services Promoting Recovery and Wellness
The single point of accountability model grants to various types of case management a responsibility to assure that the consumer is driving services, and that those services are coordinated and holistic. The role of the case manager changes in this model as they take on systemic roles: the consumer, the advocate, the feedback loop, etc. Implications include change to training/education, service planning, reimbursement, and treatment teams. First year experiences of implementation will be shared.

WEDNESDAY, JUNE 18, 2008, 1:30 TO 3 p.m.

WS7* (three hour workshop)
Trauma Informed Care and Youth Violence
The provision of trauma informed care reduces the likelihood of youth violence. There is compelling evidence that youth victimization — in particular, childhood maltreatment, and community violence — can be followed by youth violence at a later time. The concept of trauma informed care, which is applicable to youth in all treatment settings and in the community, has emerged from the field of traumatology and offers both youth-specific interventions and a public health approach to support the healthy development of youth who have been subjected to significant trauma. This presentation reviews the association between childhood trauma and youth violence and describes trauma informed care as an organizing principle of care as well its application to normative community settings.

WS8* (three hour workshop)
Healthy Decision Making Rights and Responsibilities: Growing Older
Susan Bartholomew-Palmer, OMHSAS, Wilkes-Barre, Pa.
Any one of us at any time or at any age could be stricken with an acute or chronic cognitive impairment that would require us to depend upon someone else to make decisions about our lives (e.g., traumatic brain injury, dementia, substance abuse disorders, etc). Do we really possess the right to make and enforce our own decisions? The useful and invaluable exchange in this interactive workshop will provide an analysis of the cognitive and physical health relative to aging throughout the human lifespan, and review the interest in ethical practices toward healthy aging and human development while examining critical issues relative to informed consent, legal, and health issues.

WS9
Introduction to Yoga Tools for Mental Health Professionals
Joanne Spence, Yoga Therapist, WPIC, Pittsburgh, Pa.
The accumulated evidence of mind-body research suggests that the practice of yoga serves as an effective technology for eliciting one’s energy, affect, attention, receptivity, and patience, which are essential to healing. Yoga has been proven to reduce stress as well as develop self-awareness, self-control, focus, concentration, emotional balance, self-esteem, peacefulness, and memory. We will describe four different kinds of yoga-based activities, requiring no extra space or equipment, to effectively enhance focus, well-being, and responsible behavior. “Yoga Tools for Clinicians” provides proven, practical strategies that integrate mind and body for reduced stress and increased energy, fun, health, community spirit, and achievement. No experience required!

WS10
AIM-HIGH: Allegheny Initiative for MH Integration for the Homeless
Christopher Lawrome, RN, C, Outreach Supervisor, and Diane Johnson, RN, BSN, HUD/BCM Supervisor, WPIC, Pittsburgh, Pa.
Homeless persons often face barriers to accessing health care for a variety of reasons, including lack of insurance, inaccessible locations of health providers, inability to schedule appointments, fear of stigma of behavioral health services, and even fear of not “fitting in” at traditional health care settings. To combat these barriers, Allegheny County’s Health Care for the Homeless established medical clinics at locations where people that are homeless congregate, such as shelters, drop-in centers, and soup kitchens — providing health care services free of charge to anyone who is homeless. Today’s discussion will focus on this integration of services in Allegheny County, known as the AIM-HIGH project.
W14 Aging Well: Bridging the Gap for Older Adults with Behavioral Health Issues
Older adults with behavioral health issues face many barriers in attempts to receive care. Pennsylvania is working across state and county wide systems to reach out and assist seniors and their care providers. This presentation will review best practices and evidence-based programs that are being instituted as we reach out to this vulnerable population.

W15 Making Connections: The Value of Collaborations
David Wilkinson, BA, Director, Case Management, Central Montgomery MH/MR Center, Norristown, Pa.
The purpose of this workshop is to explore the value of making connections through collaborations with other agencies, groups, and organizations. A few specific collaborative efforts will be discussed as examples. We will look at the issue of time and effort needed and how to balance it with work responsibilities. We will identify reasons it is important to collaborate.

W16 Recovery-Oriented Case Management: Research Findings on a New System of Training and Mentoring Case Managers
Kathleen Yarzebinski, BS Ed, Director, Behavioral Health Services, Family Services of Western Pa., New Kensington, Pa.; Catherine Greeno, PhD, Associate Professor, University of Pittsburgh School of Social Work; Steve Christian-Michaels MA, LSW, Chief Operating Officer, Family Services of Western PA, Pittsburgh, Pa.
Case management can be the key to recovery-oriented, community-based services. A collaborative group including an oversight organization, a community provider, and researchers conducted a series of related research and program development projects to develop and document a system of recovery-oriented care management training and administration. This workshop will present the findings of the study and its impact on case management services.

THURSDAY, JUNE 19, 2008, 9 TO 10:30 a.m.
TH1 Respecting our Elders: Older Adult Sensitivity Training
Joanne Slappo, PhD, CPRP, Program Coordinator; Kyresa Brian, Conference Planner; and Patrick Connell, Program Director, OERP, WPIC, Pittsburgh, Pa.
This workshop is designed to sensitize case managers and other health care professionals to the potential needs of older adults who use mental health services. Using hands-on exercises and group discussion, participants will have the opportunity to experience and understand the physical, social, and emotional changes that are sometimes related to aging.
Th6 (three hour workshop)

Ethical Communication and Case Management Practice (continued)
Taylor Anderson, MSW, LSW, CPRP, Associate Director; and Anna Kissley, MA, Director of Case Management Training, Drexel University College of Medicine, BH Education, Philadelphia, Pa.

The way in which communication develops between case managers and those they serve affects many things, e.g., the level of engagement and collaboration, clarity about mutual responsibilities and role expectations, and goal setting, attainment, and ultimate outcomes. This workshop focuses on the ethical dimensions of case management communication style and content and suggests ways to enhance one’s personal and professional ethical capabilities in talking and working with others.

Th7

Keeping the Fire Lit: Healthy Ways to Live with the Stress of Work
Robert Feragotti, MS, Case Manager II; and Mark Purnell, MDiv, Case Management Supervisor, WPIC, Pittsburgh, Pa.

This presentation is offered to assist the clinician with identifying the signs of physical and emotional exhaustion in themselves as it relates to clinical work. Often referred as burnout, this exhaustion can negatively impact the clinician’s ability to provide the highest level of care. Effective methods to avoid and/or overcome burnout will be discussed as ways to achieve and maintain overall wellness of the workplace and clinician.

Th8

Strengthening Families
Maria Santillan, Berks Intensive Case Management Program Coordinator/Supervisor, Berks Counseling Center, Reading, Pa.

Many of the substance abuse prevention programs at Berks Counseling Center attempt to target the population of mothers at risk for substance abuse and their children. This workshop is designed to analyze from a family approach the prevention of drug use. Within this framework, we will examine the impact of family in individuals’ behavior, and describe healthy activities suggested for families — emotional and physical.
CONTINUING EDUCATION CREDITS

Educators: ACT 48
Western Psychiatric Institute and Clinic (WPIC) is recognized by the Pennsylvania Department of Education to offer continuing education credits under Act 48 guidelines. WPIC adheres to the Act 48 continuing education guidelines. PA educators will receive 14.0 hours of Act 48 credit for attending this program.

Psychologists
Western Psychiatric Institute and Clinic is approved by the American Psychological Association to sponsor continuing education credit for psychologists. Western Psychiatric Institute and Clinic maintains responsibility for this program and its content. This program is being offered for 14.0 continuing education credits.

Certified Addiction Counselors/Certified Co-occurring Disorders Professional: CAC/CCDP
The Office of Education and Regional Programming, Western Psychiatric Institute and Clinic is certified by the Pennsylvania Certification Board (PCB) to provide Certified Addiction Counselor (CAC) and Certified Co-occurring Disorders Professional (CCDP) continuing education credits. 14.0 hours have been approved for participation in this conference.

Counselors: NBCC
Western Psychiatric Institute and Clinic is recognized by the National Board for Certified Counselors (NBCC) to offer continuing education credits. Western Psychiatric Institute and Clinic adheres to the NBCC Continuing Education Guidelines. This program is being offered for 14.0 continuing education credits.

Certified Psychiatric Rehabilitation Practitioners: CPRP
A total of 14.0 clock hours can be applied to training hours for the Certified Psychiatric Rehabilitation Practitioner (CPRP).

Certified Rehabilitation Counselors: CRC
Western Psychiatric Institute and Clinic is approved by the Commission on Rehabilitation Counselor Certification (CRCC) and accredited by the National Commission for Certifying Agencies to provide continuing education credits to certified rehabilitation counselors (CRC). WPIC adheres to the CRCC Continuing Education guidelines; 14.0 hours have been approved for participation in this conference.

Licensed/Clinical Social Workers, Licensed Professional Counselors, Licensed Marriage and Family Therapists: LSW/LCSW/LPC/LMFT
14.0 clock hours of continuing education are provided through co-sponsorship of the University of Pittsburgh School of Social Work, a PA-approved provider of social work continuing education in accordance with all the applicable educational and professional standards of the Council on Social Work Education. These clock hours satisfy requirements for LSW/LCSW/LPC and LMFT renewal. For information on social work continuing education, call (412) 624-3711.

TH9
Bringing Work-Life to Disability Management
Greg Dillenwayder, MSW LCSW, Work Transitions Specialist, UPMC EAP Solutions; and Linda Croushore MEd, CRC, LPC, Supervision, Disability Services, UPMC Work Partners, Pittsburgh, Pa.
Research demonstrates that integration of employee assistance program (EAP) services with disability management shortens and reduces frequency of short term disability. This program will provide a report on the Work Transitions Program, which integrates the services of EAP Solutions and Work Partners (disability management) to enhance the psychosocial/work-life issues of employees on short term disability. The session will review outcome data indicating more rapid return to work, reduced length of disability, and improved health and recovery.

TH10
Embracing the Harmony by Nurturing the Self
Swan Mehta Knebel, MMFT LPC, LICAT, MT-BC, Therapist/Owner, Music Therapy - Heartfelt Sounds, Monroeville, PA; and Valerie F. Uchec, BS, LICAT, MT-BC, NMT, Music Therapist/Owner, Music Therapy Progressions, Greensburg, Pa.
This workshop is designed to equip participants with adequate tools to embrace and empower his or her personal control over their own health and well-being. It is also intended to provide an opportunity to explore the concepts and realize the ultimate need for nurturing both the personal and professional self. Through various music-centered experiences, attendees will gain insight into the importance of connecting and cultivating their experiences in “Embracing the Harmony by Nurturing the Self”. Please dress comfortably.

CONFERENCE SITE AND ACCOMMODATIONS
Seven Springs Mountain Resort
Champion, PA 15622
1-866-437-1300
www.7springs.com
Located in the heart of Pennsylvania’s Laurel Highlands, Seven Springs Resort offers an exceptional combination of relaxing atmosphere, entertaining activities, and comfortable meeting facilities. Available for your enjoyment are an 18-hole golf course, horseshoe riding, indoor/outdoor swimming, tennis/aquahall courts, indoor mini golf, the Alpine Slide, several types of restaurants, and more. Please book your room as soon as possible. Room availability and conference rate cannot be guaranteed after May 17, 2008. (Further details and directions will be provided upon registration.)

Sleeping Room Rates
$125 per night - single occupancy
$80 per person, per night - double occupancy
Certificate of Annual Administrator Training – Personal Care Home Administrators
The indicated number of clock hours (14.0) are approved by the Department of Public Welfare Bureau of Adult Residential Licensing. These clock hours may count towards the 24 hours of annual training for administrators required in 55 Pa. Code Chapter 2600 (relating to personal care homes).

Other Health Care Professionals
Other health care professionals are awarded 1.40 Continuing Education Units (CEU’s), which are equivalent to 14.0 contact hours.

CONFERENCE FEE SCHEDULE

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<tr>
<th></th>
<th>General Registration</th>
<th>Consumers/Family Members</th>
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<tbody>
<tr>
<td>One Day Conference Fee</td>
<td>$125</td>
<td>$140</td>
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<tr>
<td>Full Conference Fee</td>
<td>$225</td>
<td>$250</td>
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The registration fee includes: tuition, course materials, lunches, refreshment breaks, and continuing education credit. The registration fee does not include overnight accommodations.

Additional guest lunch tickets may be purchased for $15 each.

Please register before June 1, 2008 to benefit from the reduced rate.

Pre-registration is required and telephone registrations can not be accepted.

If you require further information, please contact:
Maria Peña-Jordan
Phone: 412-802-6917  Fax: 412-802-6910
e-mail: penajordanmi@upmc.edu

Cancellation Policy
All cancellations must be made in writing by June 7, 2008. A $25 administrative fee will be deducted from tuition refunds.

Special Needs
We encourage participation by all individuals. If you have a disability, advance notification of any special needs will help us better serve you. Please notify us of your needs at least two weeks in advance of the program.

The 17th Annual Case Management Conference:
Bridging the Gap between Behavioral Health and Physical Health (MA75)

Social Security Number: (Last five digits only)________________________________________________
Name:______________________________________________________________________________
Institutional Affiliation:_________________________________________________________________
Address:______________________________________________________________________________
City:_________________________State:_________Zip:_________________________
Country:_________________________Day Telephone: (_______)___________________
E-Mail Address: ________________________________________________________________

Degree(s) for Name Badge (i.e. LSW, CAC):_________________________________________________

Payment
Tuition $__________
Additional lunch tickets ($15 each) $__________
Total payment $__________

I am the primary presenter for a workshop and my tuition has been waived.

For Continuing Education Purposes, please check if you are:
□ NBCC Counselor (NBCC Number_______________) □ Nurse □ SW/LPC/LMFT
□ Psychologist □ CAC □ CPR □ CRNA □ Act 48

Method of Payment
□ UPMC Account Transfer □ American Express □ MasterCard □ Discover □ Visa □ Check #_______
Card Number:________________________________________ Security Code (3-digit ID):__________
Expiration Date:____________ Signature:______________________________________________________________

To be completed for UPMC account transfers only:
Business Unit and Department ID:__________________________________________________________
Administrator’s Name:______________________________________________________________________________
Administrator’s Signature:______________________________________________________________________________

Please continue on next page
Name:______________________________________________________________________________

**Lunch Choices**

Please indicate one lunch selection for each day you will be attending.

- Lunch choices June 17:  [ ] Chicken  [ ] Vegetable Platter
- Lunch choices June 18:  [ ] Roast Beef  [ ] Cheese Tortellini

**Workshop Choices**

Please circle a first choice for each of the workshop sessions you will be attending. In the event that a workshop for which you have registered is cancelled or full, you will be notified at the time of conference registration.

**June 17**
- 10:30 a.m. - 12 p.m.: T1, T2, T3, T4, T5, T6
- 1:15 - 2:45 p.m.: T7, T8, T9, T10, T11, T12
- 3 - 4:30 p.m.: T13, T14, T15, T16, T17, T18

**June 18**
- 9 - 10:30 a.m.: W1, W2, W3, W4, W5, W6
- 1:30 - 3 p.m.: W7*, W8*, W9, W10, W11, W12
- 3:15 - 4:45 p.m.: W7*, W8*, W13, W14, W15, W16

**June 19**
- 9 - 10:30 a.m.: Th1, Th2*, Th3, Th4, Th5, Th6
- 10:45 a.m. - 12:15 p.m.: Th2*, Th7, Th8, Th9, Th10

* W7, W8, and Th2 are three hour workshops. Please circle workshop number both times it appears if you would like to attend.

Please return completed registration form, with payment to:

Maria Peña-Jordan
OERP/WPIC
3811 O’Hara Street
6601 Baum Building, Room 178
Pittsburgh, PA 15213

Credit card registrations may be faxed to: 412-802-6910